

## The LADO

**The Local Authority Designated Officer (LADO) will decide with the police if there is a criminal investigation needed.**

If not, the LADO will ask the employer of the worker / volunteer who has made you feel worried or hurt, to carry out an investigation.

- You may be spoken to again for more information.
- You will then be told what is likely to happen next.
- Adults will work together to make sure that whatever made you feel unsafe or uncomfortable, does not happen again.



**IT'S  
OK  
TO SAY**

**You will not be in any trouble for telling the truth and you will be told what is going to happen next.**

This leaflet has been designed with help from children and young people from the Youth Assembly



**IT'S  
OK  
TO SAY**

**What to do if you don't feel safe with adults who work or volunteer with you.**



**Caring for people, our places and the planet**



**BARNET**  
LONDON BOROUGH



## Most adults who work or volunteer with children and young people do a great job.

However, sometimes an adult will make a child or young person feel worried or unsafe.

If this happens to you, we want you to tell someone.

This leaflet will tell you what to do, what to look for and what will happen next.

## What to look out for

All adults and volunteers are different but if an adult is making you feel uncomfortable by:

- Constantly picking on you
- Wanting to spend time with you on your own
- Being physically or verbally aggressive to you
- There might be other reasons you feel worried or hurt by an adult in a position of responsibility

If any of these have happened, please speak to someone who can help.



## Who to tell

Tell a parent or carer

- Tell an adult you trust
- Tell another adult who works in the same place
- Call the police or 999
- Call Childline on 0800 1111
- Call the Multi-Agency Safeguarding Hub (MASH) on 020 8359 4066 (9 to 5pm) or the Emergency Duty Team on 020 8359 2000 (5pm to 9am)
- Websites: [help@NSPCC.org.uk](mailto:help@NSPCC.org.uk)  
[MASH@barnet.gov.uk](mailto:MASH@barnet.gov.uk)

## What will happen next

Concerns raised by a child or young person are called an allegation. Allegations should be taken seriously and listened to.

Your allegation will then go to the head of the organisation or the safeguarding lead. They will decide if it should be referred to the LADO.